KULSUM SIDDIQUE

Quality Assurance Engineer

Phone: +8801822894409

Location: Dhaka, Bangladesh

Email: kulsumsiddiquenova@gmail.com

Portfolio: <u>https://kulsumnova.me/</u>

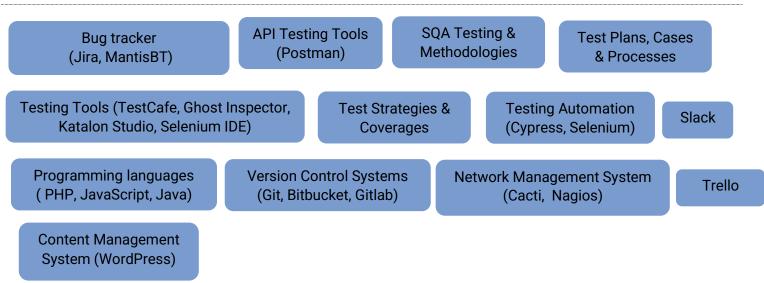
LinkedIn: linkedin.com/in/kulsum-siddique-24750379/

HackerRank: https://www.hackerrank.com/nova4409

Leet Code: https://leetcode.com/KulsumSiddique/

Highly organized team player and excellent communication skills with almost 8 years of experience in the tech industry. With good knowledge and experience in all stages of the Software Development Lifecycle (SDLC) and Network Management System (NMS) along with a strong understanding of web applications. Looking to obtain the position of Quality Assurance Engineer, offering exceptional follow-up skills, manual and automation testing, and detailed orientation to track down bugs.

RELEVANT SKILLS



PROFESSIONAL EXPERIENCE

Green Delta Insurance Company Limited, Dhaka, Bangladesh

Assistant Vice President (Quality Assurance Tester)

11th August 2021–Present

- Writing different types of documentation (SRS, Test cases, Test suite, Bug Report, User Manual)
- Performing Manual Tests at different stages of the development (Blackbox Testing, Confirmation Testing)
- Performing Automation tests using Selenium IDE and Katalon Studio
- Monitoring and analyzing UAT feedback from end-users for mobile, web, and desktop application
- Leading QA team, developing test plan, and mentoring junior QA team members
- Using different types of tools; for bug tracking (Jira, MantisBT) and others (Confluence)
- Collaborating with the vendors and developers by working together in the ongoing dev-cycle

GrooveDigital LLC, Lakewood Ranch, Florida

Quality Assurance Engineer

- Performing both manual and automation tests (Cypress, Ghost Inspector, TestCafe), UAT, and regression testing
- Writing acceptance test cases and user stories
- Participate in daily/weekly meetings with the project manager, product manager, and developers to work towards a common solution for product quality and reliability
- Testing in multiple environments (TEST, PRE-PROD, LIVE)

Digi Jadoo Broadband Limited , Dhaka, Bangladesh

19th February 2017–31st May 2020

- Assistant Systems Engineer
 - Communicating with the Vendors regarding the STB (Set-Top Box) firmware
 - Upgrading and Testing firmware in the STB
 - Configuring and setting the environment of VM at Red Hat Virtualization
 - Working with different types of NMS tools (Cacti, Nagios, Smokeping, Pandora FMS)
 - Developing internal software using Vanilla JS, raw PHP, and Symfony
 - Designing process and writing internal documentation
 - Providing training to the internal teams

NextDot ,Dhaka, Bangladesh

Web Developer

24th March 2016-13th November 2016

- Designing websites with WordPress and bootstrap themes and customizing it
- Developing REST API by customizing WordPress using its hooks and functions
- Developing management web applications using CodeIgniter and Laravel
- Visiting clients with the marketing team and gathering requirements
- Handover the projects to the client and train them
- Working co-ordinately with the mobile application team
- Training Junior Team Members

CERTIFICATIONS

Certified Tester Foundation Level (CTFL), ISTQB® - International Software Testing

Qualifications Board Date: 26th February, 2022 Credential ID: 22-CTFL-203857-12 Credential URL: <u>https://zertdb.isqi.org/en/download/index/token/4cd9_aoN85b8-83%24Nfau</u>

Certified ScrumMaster (CSM), Scrum Alliance

Date: 16th January, 2022 - 16th January, 2024 Credential ID: 001303966 Credential URL: <u>https://bcert.me/swgwzasgw</u>

LANGUAGES

- English Bilingual (ILR Level 5)
 Bangla Native (ILR Level 5)

EDUCATION

<u>American International University Bangladesh</u> , Dhaka, Bangladesh	January 2017- December
MSC in Computer Science, Majored in Information Science & Technology, GPA:3.63/4.0	2018
American International University Bangladesh, Dhaka, Bangladesh	May 2012- December
BSC in Computer Science, GPA:3.83/4.0	2015
Kaashif Reza Choudhury Head of Internet Business, DigiJadoo Broadband Ltd. Contact: +8801730344448, Email: <u>kaashif@digijadoo.com</u>	
Pillalamarri VNC Anuroop Chief Technical Officer, GrooveDigital LLC Contact: +917702433633, Email: <u>anuroop@groovedigital.com</u>	