

KULSUM SIDDIQUE

Quality Assurance Engineer

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Location: Dhaka, Bangladesh

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LinkedIn: [linkedin.com/in/kulsum-siddique-24750379/](https://www.linkedin.com/in/kulsum-siddique-24750379/)

HackerRank: <https://www.hackerrank.com/nova4409>

Leet Code: <https://leetcode.com/KulsumSiddique/>

Highly organized team player and excellent communication skills with almost 8 years of experience in the tech industry. With good knowledge and experience in all stages of the Software Development Lifecycle (SDLC) and Network Management System (NMS) along with a strong understanding of web applications. Looking to obtain the position of Quality Assurance Engineer, offering exceptional follow-up skills, manual and automation testing, and detailed orientation to track down bugs.

RELEVANT SKILLS

Bug tracker
(Jira, MantisBT)

API Testing Tools
(Postman)

SQA Testing &
Methodologies

Test Plans, Cases
& Processes

Testing Tools (TestCafe, Ghost Inspector,
Katalon Studio, Selenium IDE)

Test Strategies &
Coverages

Testing Automation
(Cypress, Selenium)

Slack

Programming languages
(PHP, JavaScript, Java)

Version Control Systems
(Git, Bitbucket, Gitlab)

Network Management System
(Cacti, Nagios)

Trello

Content Management
System (WordPress)

PROFESSIONAL EXPERIENCE

[Green Delta Insurance Company Limited](#), Dhaka, Bangladesh

Assistant Vice President (Quality Assurance Tester)

11th August 2021 – Present

- Writing different types of documentation (SRS, Test cases, Test suite, Bug Report, User Manual)
- Performing Manual Tests at different stages of the development (Blackbox Testing, Confirmation Testing)
- Performing Automation tests using Selenium IDE and Katalon Studio
- Monitoring and analyzing UAT feedback from end-users for mobile, web, and desktop application
- Leading QA team, developing test plan, and mentoring junior QA team members
- Using different types of tools; for bug tracking (Jira, MantisBT) and others (Confluence)
- Collaborating with the vendors and developers by working together in the ongoing dev-cycle

GrooveDigital LLC, Lakewood Ranch, Florida*Quality Assurance Engineer**17th April 2020–11th June 2021*

- Performing both manual and automation tests (Cypress, Ghost Inspector, TestCafe), UAT, and regression testing
- Writing acceptance test cases and user stories
- Participate in daily/weekly meetings with the project manager, product manager, and developers to work towards a common solution for product quality and reliability
- Testing in multiple environments (TEST, PRE-PROD, LIVE)

Digi Jadoo Broadband Limited , Dhaka, Bangladesh*Assistant Systems Engineer**19th February 2017–31st May 2020*

- Communicating with the Vendors regarding the STB (Set-Top Box) firmware
- Upgrading and Testing firmware in the STB
- Configuring and setting the environment of VM at Red Hat Virtualization
- Working with different types of NMS tools (Cacti, Nagios, Smokeping, Pandora FMS)
- Developing internal software using Vanilla JS, raw PHP, and Symfony
- Designing process and writing internal documentation
- Providing training to the internal teams

NextDot ,Dhaka, Bangladesh*Web Developer**24th March 2016–13th November 2016*

- Designing websites with WordPress and bootstrap themes and customizing it
- Developing REST API by customizing WordPress using its hooks and functions
- Developing management web applications using CodeIgniter and Laravel
- Visiting clients with the marketing team and gathering requirements
- Handover the projects to the client and train them
- Working co-ordinately with the mobile application team
- Training Junior Team Members

CERTIFICATIONS

Certified Tester Foundation Level (CTFL), [ISTQB® - International Software Testing Qualifications Board](#)*Date: 26th February, 2022**Credential ID: 22-CTFL-203857-12**Credential URL: https://zertdb.isqi.org/en/download/index/token/4cd9_aoN85b8-83%24Nfau***Certified ScrumMaster (CSM), [Scrum Alliance](#)***Date: 16th January, 2022 - 16th January, 2024**Credential ID: 001303966**Credential URL: <https://bcert.me/swgwzasgw>*

LANGUAGES

- English – Bilingual (ILR Level 5)
- Bangla – Native (ILR Level 5)

EDUCATION

[American International University Bangladesh, Dhaka, Bangladesh](#) *January 2017- December 2018*
MSC in Computer Science, Majored in Information Science & Technology, GPA:3.63/4.0

[American International University Bangladesh, Dhaka, Bangladesh](#) *May 2012- December 2015*
BSC in Computer Science, GPA:3.83/4.0

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