anna christiane

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Career Profile

QA Tester certified by the ISTQB and trained in Rapid Software Testing methodologies. Bringing experience from UX/UI, web design, and program development to understand users, analyze data, solve problems, and collaborate with cross-functional teams. Through empathy, curiosity, and attention to detail, delivers effective strategies to meet the needs of clients and end-users. Highlights include:

- ✦ Applied UX principles to reduce user task flow by 40% and increased Net Promoter Score by 19%
- ✦ Redesigned client website and tested for quality assurance, boosting visitor traffic by 196% from the prior year
- ✦ Built and tested online surveys and registration forms with APIs, increasing task efficiency by 45%

Education & Certificates

RSTA | 2022
Rapid Software Testing Applied

ASTQB-ISTQB | 2022
Certified Tester, Foundational Level

LIBERTY UNIVERSITY | 2019
B.S. Interdisciplinary Studies

GENERAL ASSEMBLY | 2018
User Experience Design

SIERRA COLLEGE | 2015
A.A. Social & Behavioral Sciences

Skills

Jira ✦ SQL ✦ Postman ✦ Git
✦ REST APIs ✦ Chrome DevTools ✦
Google Lighthouse ✦ Agile & CI/CD
✦ SDLC/STLC ✦ HTML/CSS ✦
Microsoft Office Suite ✦

Experience

uTest
QA Tester ✦ Remote ✦ February 2023 - Present
Freelance software testing platform.

Responsibilities: Analyze client, project, and user requirements to assess compatibility and tailor testing scope to specified needs. Generate test charters and scenarios for exploratory and functional cross-platform testing. Execute test scripts, document results, and report bugs/defects to meet test cycle goals, objectives, and deadlines.

Dream Enrichment Classes
Coding Instructor ✦ February 2023 - Present
Provides STEAM education for elementary school students.

Responsibilities: Review project documentation, execute code in block-based programming language (Scratch), and test production to ensure understanding. Engage and lead class of 10-15 students through weekly lesson plans. Iterate and improve teaching strategies based on assessed skill levels and experience.

Mercy Housing, Inc.
Program Specialist ✦ August 2021 - August 2022
Nonprofit organization for affordable, low-income housing.

Responsibilities: Improved team collaboration and communication by preparing cloud-based work tools for 60% of program operations. Built and tested online surveys and registration forms with APIs that increased task efficiency by 45%. Selected for user acceptance testing during Salesforce database migration.

Authentic Bodywork
Web Designer ✦ August 2021 - December 2021
Local small business, visit: authenticbodywork.com.

Responsibilities: Designed responsive website through WordPress, boosting visitor traffic by 196% from the prior year. Used Google Lighthouse to test and optimize for performance, accessibility, and SEO.

Biddle Consulting Group
UX/UI Consultant ✦ July 2019 - February 2021
Provides consulting, training, and software for personnel testing, EEO compliance, and AAP preparation.

Responsibilities: Collaborated with project managers and developers to update features for SaaS product, resulting in 19% increase in Net Promoter Score. Conducted internal and external user research, analyzed competition, drafted wireframes, and tested prototypes, reducing steps in user flow by 40%.